Belgium ranks 6 on the EU’s Digital Economy & Society Index (DESI) of Belgian employers encounter difficulties in finding employees with the right skills. 19 million visitors used the public library each year. 2.7 million registered users in Belgium public libraries. 1.5 million people attended educational activities at the public library. All offer internet access. 45% of them offer WiFi access. There are 61.3 million book loans in Belgium libraries each year. There are 10,000 eBook loans in Belgium libraries each year. There are 200,000 consultations of electronic newspaper articles each year. Millions of people access the Internet for the first time in a public library. Information drawn from: European Commission Digital Economy and Society Index (DESI) 2016; European Commission Education and Training Monitor 2016; OECD Programme for the International Assessment of Adult Competencies (PIAAC); TNS Global Survey Measuring perceptions of the benefits of ICT in public libraries in the EU, the European Bureau of Library, Information and Documentation Associations (EBLIDA), The Flemish Library and Archives Association (VVBAD) and the Wallonia-Brussels Federation (Vlaamse Vereniging voor Bibliotheek, Archief & Documentatie, Fédération Wallonie-Bruxelles).